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Bib Data Sheet

CONFIRMATION NO. 7287

SERIAL NUMBER 10/043,756	FILING DATE 01/09/2002 RULE	CLASS 705	GROUP ART UNIT 2183 3623	ATTORNEY DOCKET NO. 100110217
APPLICANTS Christopher D. Farnes, Spokane, WA; Lynda D. Davis, Boise, ID; Ross A. Goodwin, Santa Rosa, CA; Thomas B. Rideout, Snohomish, WA;				
** CONTINUING DATA ***** -none- PC				
** FOREIGN APPLICATIONS ***** -none- PC				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 02/07/2002				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Verified and <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Acknowledged <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after		STATE OR COUNTRY WA	SHEETS DRAWING 7	TOTAL CLAIMS 20
Examiner's Signature <i>PC</i> Initials <i>PC</i>		INDEPENDENT CLAIMS 3		
ADDRESS HEWLETT-PACKARD COMPANY Intellectual Property Administration P.O. Box 272400 Fort Collins, CO 80527-2400				
TITLE Method and system for implementing total customer experience action planning				
FILING FEE RECEIVED 740	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	